

INSTITUTE of **QUALITY**



Masterclass on

DESIGN THINKING

1000 - 1700 hrs | 28 - 29 November 2023 Virtual Program

Design thinking is a problem-solving approach that focuses on empathy, creativity, and collaboration to develop innovative solutions. It promotes innovation, problem-solving, and user-centered design. It is a versatile approach that can be applied across various domains and industries, leading to better solutions, improved user experiences, and a competitive advantage for organizations that embrace it. Register now for this exclusive digital masterclass and learn the ability to think critically, adapt, and solve complex problems in today's rapidly changing world.

Contents



Empathize

Understanding the User



Define

Defining the Problem



Ideate

Generating Creative Solutions



Prototype

Building Low-Fidelity Solutions



Test

Gathering User Feedback



Implement

Bringing Solutions to Life



Iterate

Continuous Improvement



Mindset and Culture

Beyond the Process



Tools and Techniques

DT employs a variety of tools

OBJECTIVES

- Design Thinking is a problem-solving approach and a mindset that emphasizes empathy for users, collaboration, creativity, and iterative experimentation. While the specific steps and stages of Design Thinking can vary depending on the source or practitioner
- The primary objective of Design Thinking is to solve complex problems and address challenges in a creative and user-centered way. Design Thinking is a human-centered and iterative approach to problem-solving that aims to understand and meet the needs of users or customers effectively

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