

Digital Masterclass on **4.0** QUALITY

Emerging Implications for Quality
Management and Professionals

In Collaboration with



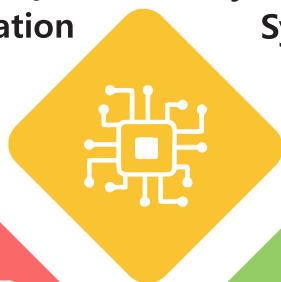
1300 – 1700hrs
22nd November 2022

The 8 Principles of Quality 4.0

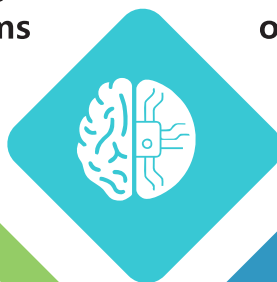
Transparency &
Collaboration



Cyber Physical
Systems



Co-creation
of Value



Data
Value



Mutual
Trust



Technology &
combined intelligence



Cybernetics



Rapid
Adaptive Learning



FACULTY

Mike Turner

Head of Profession
The Chartered Quality Institute



Mike serves as the Head of Profession for the Chartered Quality Institute (CQI). Since joining, Mike has concentrated on research into the potential impacts of digital transformation on the principles and practices of quality management, currently termed, "Quality 4.0".

WHAT WILL YOU LEARN...

- Outcomes of the research programme carried out last year by the CQI in partnership with the Oakland Institute for Business Research and Education
- Implications for the way in which quality is managed in organisations that are adopting digital technologies and what this means for the value that quality professionals and functions provide
- Eight emerging principles of quality 4.0, illustrating them from observations from recent case studies and observed practice
- Emerging skills and knowledge that professionals are acquiring in order to meet the challenges of Quality in an Industry 4.0 world

FEE INR 3000 + 18% GST

- Pre registration is mandatory
- Masterclass will be held on a digital platform
- 1 digital masterclass is complimentary for delegates registered for Excellence Summit



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